

At a glance

Client: Danone Waters, Germany.

Objective: Implementation of a TPM solution to support their digital transformation and optimise business planning.

CHALLENGES



- 1. No granular volume planning forecasted volume did not match sales plan
- 2. Non-matching customer hierarchies and indirect assumptions between functions
- 3. Input mistakes in customer planning due to manual entry without any system cross-checks for data validity
- 4. Master contracts structure differed rebates are booked against master contract customers and not actual customers
- 5. No visibility and control over pricing and trade terms



SOLUTIONS

Alongside implementation of our Acumen Invest TPM solution, our consultants conducted a business processes assessment, to determine how to best integrate the tool within the business, providing recommendations to optimise the planning cycle.

ROADMAP

Acceptance criteria for testing captured through stakeholder interviews

Requirements gathering

App configuration

Business process assessmen

App testing

App go-live

Rusiness process findings

Recommendations shared

Testing scripts shared

BENEFITS

VISBLE COST REDUCTION Reduced time spent validating

data leading to more time spent making decisions

Tangible Outcomes:

REVENUE GENERATION

Introduction of pre & post evaluation of all promotional activity and identified areas to reallocate trade spend

RISK MITIGATION

Reduced reliance on Excel files, Increased governance around business planning and greater visibility to facilitate better decision making

Additional Benefits:

ADDITIONAL

TIME SAVING

Removal of over 100 separate Excel planning files in a single market thanks to Invest

ONE SOURCE OF TRUTH

X-functional users input data into the same solution, leading to one aligned view across all functions

"Acumen are simplifying the balance of agile business vs slow corporate processes and simple reporting in parallel"